CLARK COUNTY BOARD OF COMMISSIONERS
AGENDA ITEM

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<td>Petitioner:</td>
<td>George W. Stevens, Chief Financial Officer</td>
<td>Clerk Ref. #</td>
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<td>Nancy McLane, Director of Social Service</td>
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Recommendation:

That the Board of County Commissioners approve Amendment Four to the contract with MTG Management Consultants, L.L.C., to provide consulting services related to the Business Process Re-engineering Assessment for the Clark County Department of Social Service; and authorize the Chief Financial Officer or his designee to sign the amendment; or take other action as appropriate.

FISCAL IMPACT:

Amendment 4 represents an increase of $514,088, for a new contract amount of $1,131,828 (1010.000-1270111000-630000).

BACKGROUND:

On December 5, 2006, the Board of County Commissioners approved the contract with MTG Management Consultants, L.L.C., to provide consulting services related to the Business Process Re-engineering Assessment for Clark County Department of Social Service Case Management System. Amendment One, approved on December 18, 2007, corrected schedule delays associated with the selection of the case management software which caused the period of performance to extend past the original estimated dates and altered the original scope. Amendment Two, approved on May 20, 2008, extended implementation planning and support services in the scope of work, beyond the Community Resource Center Pilot Center, to encompass all of Clark County’s Social Service (CCSS) offices. Amendment Three included the mapping and documentation of re-engineered manual processes, and the development or revision of manual forms and tools in the pilot process that can subsequently be automated and optimized with the use of technology.

This amendment will allow for the complete implementation of final critical phases of the business process re-engineering project. Unprecedented increases in client traffic and slippages on dependant project necessitate this extension in order to complete the multi-year investment in overhauling the service delivery of CCSS. The term of this contract is extended through June 30, 2009 at a value of $249,168. This amendment includes an option for Clark County to extend the period through June 30, 2010, for an additional $264,920.

These modifications and costs were reviewed by the Social Service Department’s staff, and were found equitable for the work involved. The attached Amendment document details the work and costs involved.

Prepared by: Thomas E. Boldt

Respectfully submitted,

YOLANDA KING
Director of Budget & Financial Planning
C600959-07-CCSSBusinessProcess.Doc

2/17/2009

Agenda Item #